

Subject: Service Bulletin

Updated Procedure to Charge CM-Series Products



Last Updated Oct 10, 2011

In certain instances, customers have noticed that plugging in chargers to units with very low battery conditions can cause the charger not to function properly, or even damage the unit. A simple procedure to avoid this is to have the charger plugged into the unit **before** plugging into the wall outlet. This will minimize any transients caused when the charger connector is mated to the unit, and will minimize the risk of a malfunction.

Should you have any questions or concerns, please contact Customer Services.

Customer Service Contact Information

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